



CUSTOMER PLUS MOBILE APPLICATION

USER MANUAL





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1.Introduction

1.1. Start up the Application



2) The Customer Plus Screen will be displayed while the Application is loading.





1.2. First use the Apps

Confirm following things when you use this App at first time.

1) Please select your preferred language.





2) Please view the "Terms & Conditions".

	Terms & Conditions	Tap <u>here</u> to open and view the detailed "Membership Terms" as a
	No Warranty HIT cannot and does not warrant the accuracy, validity, timeliness or completeness of any obtained or compiled information. HIT expressly disclaims any warranties of services referred on this app. All information on this app of HIT is provided "as is" and is subject to change without plor notice. Non-Representation Any opinion, comments or information of any person made given or distributed in or through this app shall not be viewed as endorsed or agreed by HIT or representing HIT's opinion or intention. HIT particularly declares that if any person expresses opinion or comments of provides advice or information on any political, social, economic, business or information on any political, social, economic, business or information or apply for other legal remedies. Breakdown of Transmission	<section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>
	Click here for membership terms detail.	MEMAZESHIP TEMAS segment version are provide information manual and the segment are segment and the segment are
3)	Check Onext the "I accept the Term will be turned blue.	Agree Agree
4) 5)	Agree Tap to confirm. The main screen of "Vessel Schedule"	will be shown when the Application



1.3. Screen Function Overview





1.4. What are the Public Mode and the Full Function Mode?

There are two operation modes:

- Public Mode with limited functions (For Public Users)
 - > No Login is required
 - Basic functions only
 - Vessel Schedule Enquiry
 - Container Enquiry
 - News
 - My Message
 - My Monitor List
- Full Function Mode
 - Login is required (For Authorized Users only)
 - > More information and functions can be accessed for the Login users.
 - Vessel Schedule Enquiry
 - Container Enquiry
 - Terminal Views
 - News
 - My Message
 - My Monitor List



1.5. How to switch between Full Function Mode / Public Mode?

1.5.1. Enter Full Function Mode

		Q Search
1) Tap togin at the bottom of the Main	- → Login	Vessels with ETB and ETC
Screen; OR	My Message	07-May-2020
=	My Monitor List	APL PUSAN ATB: 07-May-: ATD: 08-May-2
2) Tap 🦳 at the top left of the Main	Ren Language ENG	08-May-2020
Screen to bring up the Left Menu, then	Notification Settings	CALA PING ATB: 08-May-:
÷	Terms & Conditions	Member Lines
tap ^{Login} from the Menu.	Ver.1.1.6(10)	BELITA (CH ATB: 08-May-
3) Please complete the following fields	Login	
Please complete the following fields with valid values:	Login	
3) Please complete the following fields with valid values:	Login Company	
 3) Please complete the following fields with valid values: Company, User ID, Password 	Login Company User ID	
 3) Please complete the following fields with valid values: > Company, User ID, Password 	Login Company User ID	
 3) Please complete the following fields with valid values: > Company, User ID, Password 	Login Company User ID Password	
 3) Please complete the following fields with valid values: > Company, User ID, Password 4) Tap Submit to login. 	Login Company User ID Password Submit	
 3) Please complete the following fields with valid values: > Company, User ID, Password 4) Tap Submit to login. 	Login Company User ID Password Submit Submit Save User ID	
 3) Please complete the following fields with valid values: > Company, User ID, Password 4) Tap Submit to login. 	Login Company User ID Password Submit Save User ID Use Touch ID for future login	
 3) Please complete the following fields with valid values: > Company, User ID, Password 4) Tap Submit to login. 	Login Company User ID Password Submit Save User ID Use Touch ID for future login	

Check the Save User ID to save "Company" and "User ID" for future use.



1.5.2. Enable the Fingerprint (Touch ID) / Face ID login

For iOS

1) Check the Ouse Touch ID for future login to enable the Touch ID / Face ID authentication for future login.

For Android

1) Check the Ouse fingerprint for future login to enable the Fingerprint / Face ID authentication for future login.



1.5.3. Disable the Fingerprint (Touch ID) / Face ID login.

For iOS			
1) Tap at the to	p left of the Main	Customer Plus	Co./User ID : HIT/51385
Screen to bring up	the Left Menu.	☐→ Logout	Vessels with ETB and ETC
2) Then un-select		- My Message	08-May-2020
문: Login in with Touch		My Monitor List	- CALA PING JCPN / N01 ATB: 08-May-2
Мерц		Pen Language ENG	ATD: 08-May-2
Hend.		Q Notification Settings	JCPN / N01 ATB: 08-May-2
3) Tap "Disable" to di	sable the Touch ID /	🔠 Login in with Touch ID 🌔	CALA PING
Face ID login.		Terms & Conditions	JCPN / N01 ATB: 08-May-2 ATD: 08-May-2
		Ver.1.1.6(10)	
Disable login with Tou	ch ID?		
Cancel Dis	able		
For Android		-	le < C
		Customer Plus	.ast Update :2020-05-20 09:28
1) Tap 📒 at the to	p left of the Main		• • • • •
Screen to bring up	the Left Menu.		- Manitar
2) Then un-select		My Message	d)
	print	My Monitor List	ied)
Login with ingerp	from the	문n Language ENG	Monitor
Left Menu.		(1) Notification Settings	d) .ed)
Tap "Disable" to di	sable the Fingerprint /	읍. Login with fingerprint	Monitor 18/05
Face ID login.		Terms & Conditions	() 19/05 (ed) 20/05
		Vor 1 1 6(9)	Monitor 22/05 23/05
Disable login with fir	ngerprint?	Ver 1.1.0(o)	
Cancel	Disable		



1.5.4. Exit Full Function Mode.

- 1) Tap at the top left of the Main Screen to bring up the Left Menu.
- 2) Tap 🕞 Logout .

Customer Plus	Co./User ID : HIT/51385
Logout My Massage	Vessels with ETB and ETI
My Monitor List My Language ENG C Notification Settings	CALA PING JCPN / NO1 ATB: 08-May-2 ATD: 08-May-2 CALA PING JCPN / NO1 ATB: 08-May-2
Login in with Touch ID Terms & Conditions	ATD: 08-May-2 CALA PING JCPN / N01 ATB: 08-May-2 ATD: 08-May-2
Ver.1.1.6(10)	



1.6. News – Latest Update from the Terminal

1.6.1. Read the news

Latest news from the Terminal will be pushed to the Users' devices in the form of notifications once released. Such News will also be stored for later viewing. To view them:





1.6.2. Bookmark the news

- 1) In the news content, tap to bookmark the news.
- 2) will be changed to \blacksquare once bookmarked.



Turning the Tide 20/Mar/2020



Hutchison Ports HIT (HIT) and other members under Hong Kong Seaport Alliance (HKSPA) has made a relentless effort to enhance the competitiveness of the Hong Kong Port. One word best sums up the myriad reasons behind the successful formation of HKSPA: efficiency. With a more streamlined operation, productivity is increased, costs are reduced, and ultimately the customer is the main beneficiary. To understand more, please click here to read a 4-page special published at the Journal of Commerce.



2.Public Mode for public user

2.1. Overview

Public Mode is a simplified version for public user using. If you are registered member, please jump to see Section 3.

2.1.1.Left Menu





2.1.2. Bottom Menu

No SIM @	4:36 PM Vessel Schedu Las	e 67% Jle 1 2020-05-08 16:34	Four fui bottom	nctions are at the :
Q Search Vessels with ETB and 07-May-202	ETD date only are yet to b O SAN (HIT4)	e scheduled.	Schedule	- Vessel Schedule
ATB: 07-M ATD: 08-M (+) Member L 08-May-202	ay-2020 23:40 (Berthe ay-2020 10:06 (Departed ines/In/Outbound Voy 0	d)) age		Enquiry (refer to Section 2.2)
CALA PI ATB: 08-M ATD: 08-M CUL / N01: EGL / N011 EGL / N011 EGL / N011 EGL / N011 HAL / 0011 HAL / 0017 HHLD / N0 WHLD / N01	NGUINO (MTL9) ay-2020 01:45 (Berthe ines/In/Outbound Voy 7 / N017 7 / N017 7 / N017 7 / N017 7 / N017 7 / N017 17 / N017 17 / N017 17 / N017 7 / N017	(<u>Monitor</u>) age 07/05 08/05 09/05 10/05	Container	 Container Enquiry (refer to Section 2.2.3)
BELITA (ATB: 08-M ATD: 08-M Member L Member L INTERAS ATB: 08-M ETD: 08-M	CHT8) lay-2020 02:20 (Berthe ay-2020 11:35 (Departed ines/In/Outbound Voy SIA PROGRESS (HI lay-2020 02:41 (Berthe ay-2020 16:30	(Monitor) age T4) (Monitor)	News	Latest News from theTerminal (refer to Section1.6)
Schedule	Container N	ews Login	Login	 Login the Full Function Mode (refer to Section 1.5.1)



2.2. Vessel Schedule Enquiry

2.2.1.Overview

- > Navigate the recently Vessel Schedule.
- > Search the Vessel Schedule.
- > Share the searching result.



Items in Red: SOA



Ξ

 (\pm)

Cancel

ETB Period Previous

0

Q e.g. HJIU Service Searching Q e.g. 170310 Port Searching

Q Search

07-May-2020

Vessel Name / Voyage Code

2

MELX / N033 / N033 WHLD / N033 / N033 WIAL / N033 / N033 (SOA)

APL PUSAN (HIT4)

ATE: 07-May-2020 23:40 (Berthed) ATD: 08-May-2020 10:06 (Departed) Member Lines/In/Outbound Voyage

Vessel Search

 $\mathsf{Days}\sim\mathsf{Next}$

Search

Member Lines/In/Outbound Voyage

NORDAMSTEL (HIT4) ATB: 08-May-2020 03:40 (Berthed) ETD: 08-May-2020 18:30 7

Days

07/05

08/0

Customer Plus User Manual

Vessel Schedule

C

Last update : 2020-05-08 16:34

Monitor

Clear

2.2.2. Search the Vessel Schedule

1) Tap Search bar to expand the Vessel Search.

- 2) The Vessel Search screen is pop up.

- 3) Vessel schedule can be searched either by
 - Vessel Name / Voyage Code
 - Service
 - Port Pair & ETB Period

Cancel Vessel Search Clear	Cancel	Vessel Search	Clear	Cancel	Vessel Search	Clear
Vessel Name / Voyage Code	Vessel Name / V	/oyage Code		Vessel Name / V	/oyage Code	
Q A 🛛	Q, e.g. HJIU			Q e.g. HJIU		
Service Searching	Service Search	ing		Service Search	ng	
Q. e.g. 170310	Q KTP		0	Q e.g. 170310		
Port Searching	Port Searching			Port Searching		
				CNNGB	COBUN	0
ETB Period	ETB Period			ETB Period		
Previous 2 Days ~ Next 7 Days	Previous	2 Days ~ Next 7	Days	Previous	2 Days ~ Next 7	Days
Search		Search			Search	



2.2.3. Share the Vessel Schedule





2) Select the designating App in the Sharing dialogue.







2) Select the designating App in the Sharing dialogue.





2.3. Container Enquiry

2.3.1.Overview

Search container information by Container Number

1) Tap ^{Container} from the Main Screen to bring up the Container Enquiry Screen.

2) Enter the Container Number in the Search Bar (case-insensitive).

3) Tap $\hat{\Box}$ (in iOS) / \leq (in Android) to share the Container information								
Container Enquiry	≺ Back CG	MU5074267 📋 💍						
Q CGMU5074267 S Cancel		Container No. CGMU5074267 Monitor						
		nformation						
	Owner	CMA						
	Status	Transhipment Laden						
	Terminal	ACT8						
	Size/Type(Group)	45/R1 (40'HQ/RF)						
	DG Class	N/A						
	Location	On Dock						
qwertyuiop								
asdfghjkl								
123 🌐 👰 space search								



3.Full Function Mode for Authorized Users

3.1. Overview

After Login your account to use full function mode, you can access more functions and information. (how to login, please refer to 1.5.1)

3.1.1.Left Menu



Six functions at the left menu :

ightarrow - Logout (refer to Section 0)

- My Message (refer to Section Error! Reference source not found.)

- My Monitor List (refer to Section 3.4)
- Language (refer to Section 4.1)

 - Notification Settings (refer to Section 4.2)

- Login with Touch ID (refer to Section 1.5.3)
- Terms & Conditions (refer to Section 5)



3.1.2. Bottom Menu

	Vessel Schedule	Û C	
Co./Use	r ID : HIT/51385 Last update	: 2020-05-12 11:44	
\bigtriangledown	Q Search		
Vessels	with ETB and ETD date only are yet to be schedule	ed.	<u>д</u>
11-N	/lay-2020		
	OOCL AUSTRALIA (WIAL) JOAZ / S196 (HIT4) ATB: 11-May-2020 23:10:00 (Berthed) ATD: 12-May-2020 07:40:00 (Departed)	(Monitor)	Schedule - Vessel Schedule Enquiry (Full function mode) (refer
12-1	May-2020	16/05	to Section 3.2)
	KARIN RAMBOW (TSL) W9L / 019E (MTL9) ETB: 12-May-2020 01:00:00 ETD: 12-May-2020 11:00:00	(Monitor) 11/05 12/05	
	YM INTELLIGENT (ANS) YMTLI / OQP5ON1NL (MTL9) ATB: 12-May-2020 01:30:00 (Berthed) ATD: 12-May-2020 08:10:00 (Departed)	(Monitor) 13/05 14/05	Container - Container Enquiry (Full function mode) (refer to
	YM INTELLIGENT (APL) YMTLI / OQP5ON1PL (MTL9) ATE: 12-May-2020 01:30:00 (Berthed) ATD: 12-May-2020 08:10:00 (Departed)	Monitor) ^{15/05} 16/05	Section 3.3)
	YM INTELLIGENT (CMA) YMTLI / OQP5ON1MA (MTL9) ATB: 12-May-2020 01:30:00 (Berthed) ATD: 12-May-2020 08:10:00 (Departed)	Monitor 18/05	Terminal - Terminal View (refer to Section 0)
	YM INTELLIGENT (CNC) YMTLI / 0QP50N1NC (MTL9) ATB: 12-May-2020 01:30:00 (Berthed) ATD: 12-May-2020 08:10-00 (Departed)	Monitor	, (
Sci	aedule Container Terminal	News	News - Latest News from the Terminal (refer to Section 1.6)



3.2. Vessel Schedule Enquiry (Full function mode)

3.2.1. Overview

Search Vessel Schedule by different criteria.





3.2.2. Search the Vessel Schedule

1) Tap Search Bar to expand the Vessel Search.

2) The Vessel Search screen is pop up.



- 3) Vessel schedule can be searched either by
 - Vessel Name / Voyage Code
 - Service
 - Port Pair & ETB Period

Cancel	Vessel Search	Clear	Cancel	Vessel Search	Clear	Cancel	Vessel Search	Clear	
Vessel Name / \	/oyage Code		Vessel Name / \	/oyage Code		Vessel Name / \	/oyage Code		
QA		0	Q e.g. HJIU			Q e.g. HJIU	Q e.g. HJIU		
Service Searchi	ing		Service Searchi	ing		Service Searchi	ng		
Q e.g. 170310			Q KTP		0	Q e.g. 170310			
Port Searching			Port Searching			Port Searching			
	То			То		CNNGB	COBUN	٥	
ETB Period			ETB Period			ETB Period			
Previous	2 Days ~ Next 7	Days	Previous	2 Days ~ Next 7	Days	Previous	2 Days ~ Next 7	Days	
	Search			Search			Search		







3.2.3. Vessel Schedule Detail

It shows the Vessel Schedule detail information such as Vessel name, ATA, ATB, ATD etc.

There are three tabs – **Closing date / time**, **Expiry date / time**, and **Container Summary** on this page.





3.2.4. Non-VGM container list

The Non-VGM container list is only available if the VGM alert is enabled.

It is updated twice a day (07:00 and 20:00).

Тар	in the Vessel Schedule I	Detail to view t	he non-VGM container list.
	SEASPAN NEW YORK VGM Alert SEASPAN NEW YORK Total 1 non-VGM containers Container ID BEAU4097832		Tap (in iOS) / (in Android) to share the non- VGM container list. Tap container ID to show the container detail. (refer to Section 3.3.2

3.2.5. Container Summary shows Hotbox/ DG / Loading / Discharge Detail





3.3. Container Enquiry (Full function mode)

3.3.1. Search the Container

- 1) Tap Container from the Main Screen to bring up the Container Enquiry Screen.
- 2) Enter the Container Number in the Search Bar (case-insensitive).

Container Enquiry	La	ost update :
074267	0	Cancel

q	w			t J	/ [l	i o	р
а	s	d	f	g	h	j	k	1
أ	z	x	С	v	b	n	m	\otimes
123	۲	₽		spa	ace		se	arch



3.3.2. Container Detail

The details of the container is shown if it can be located.

Container Information

There are three tabs – **Container Information**, **Container Detail**, and **Shipment Detail** on this page.

Loading BMOU2735721 ſ^ (in iOS) / 🔨 (in Co./User ID : HIT/51385 Last update : 2020-05-12 15:50 Тар Container No. Android) to share the BMOU2735721 Container Detail. Monitor Shipment detail Monitor this Container Detail (refer to Section 3.4) WHLD Owner Monitor Monitor is disabled. OF Status Monitor Monitor is enabled. Terminal Loaded Size/Type(Group) 22/G1 (20'/GP) Seal No. А

Container Detail

Shipment Detail

Loading	BMOU2735721	<u> </u>
o./User ID : HIT/51385	Last up	date : 2020-05-12 15:50
	Container BMOU Mor	No. 2735721 nitor
Information	Detail	Shipment detail
Yard location	Loaded	
S/O No.		
Movement Date	08-May-2020	
Movement Time	12:59	
GW/VGM	2800.0	
ast Temp. Read		
Gate In Temp.		
DT No.		
Hold Code		
Dam Code		

Loading	BMOU2735721	<u> </u>
Co./User ID : HIT/51385	Last up	odate : 2020-05-12 15:50
	Containe BMOU Mo	r No. 12735721 nitor
Information	Detail	Shipment detail
Discharge		
Vsl Name	WAN HAI 163	
Vsl Code	1C	
Voyage Code	N335	
Owner	WHLD	
Status	TF	
POL	KHKOS	
POD	CNSHA	
Block	CNSHA	
FD	CNSHA	
Stowage Loc.	19-H-03-02	



3.4. Vessel/Container Monitor

3.4.1. Setup Vessel Monitor (Public Mode)

Vessel can be put into the "Monitor" List. Berth / Departure Notification can be enabled for the dedicated vessel, the updates will be pushed to user's mobile device immediately.

- 1) Tap Monitor at Vessel Schedule.
- 2) Tap "Enable" in the Monitor Setting dialogue.





3.4.2. Setup Vessel Monitor (Full Function Mode)

Vessel can be put into the "Monitor" List. Vessel Status Alert or VGM Alert can be enabled for the dedicated vessel.

For Vessel Status Alert, the updates will be pushed to user's mobile device immediately.

For VGM Alert, Non-VGM container list will be pushed to user's mobile device twice daily.

- 1) Tap Monitor at Vessel Schedule or Vessel Schedule Detail.
- 2) Select those required alerts in the Monitor Setting dialogue.
- 3) Tap "Confirm".





3.4.3. Setup Container Monitor

Container can be put into the "Monitor" List. The updates will be pushed to user's mobile device immediately.

1) Tap Monitor at Container Detail.

2) Tap "Enable" in the Monitor dialogue.

< Loading	BMOU2735721	Ĉ Č
Co./User ID : HIT/51385	Last up	date : 2020-05-12 15:50
	Container	r No.
	BMOU:	2735721 nitor
Information	Detail	Shipment detail
Owner	WHLD	
Status	OF	
Terminal	Loaded	
Size/Type(Group)	22/G1 (20	'/GP)
Seal No.	A	

Or, put one or more container(s) into the "Monitor" List at Vessel Schedule > Vessel Schedule Detail > Container Summary > Hotbox/ DG / Loading / Discharge Detail (refer to Section 3.2.5)



3.4.4. View Vessel / Container Monitor

1) Tap at the top left of the Main Screen to bring up the Left Menu.



2) Tap (My Monitor List to view the lists.

Vessel

Container

< Back	My Mon	itor List	Edit
Vess	el	Container	
2020-05-04 13:5	2:17	<u>ج</u>	
SKY ORION		02	VGM
2020-05-04 13:4	3:39	岛	-
CMA CGM A	NDROMED	A 💭	VGM
2019-11-04 15:32	::57	æ	
COSCO SHA	NGHAI	20	
2019-11-04 15:32	::50	A	
EVER LOTUS	6	52	
2019-11-04 15:32	::33	A	
PONTRESIN	A	62	
2019-11-04 15:32	::03	<u>A</u>	
YM UPSURG	SENCE	20	
2019-10-31 15:13	:01	A	
COYHAIQUE		62	
2019-10-31 14:59	9:49	<u></u>	
EVER UNITY		52	
2019-10-31 14:58	3:45	蛊	
KMTC PUSA	N	62	

< Back	My Monit	or List		Edit
Vessel			Container	
BMOU652336	1			
CAIU4828870				
DFSU1731169				
DFSU3064682				
DFSU3073658				



3.4.5. Remove Vessel/Container from the Monitor

Status Sect My Monitor List Sect My Monitor List Sect Sect		Container			
SAMASDEE PACIFIC Image: Construction SamasDEE PACIFIC Image	020-05-13 10:42:34 YDIA	<u></u>		Kentre State Kentr	Don
AVAINABLE PALIFIC 2006-013 90-213 CAL UNICA AL ON COMNETIELE AL ON CONTENTIELE AL COMINGENER AL UNICA AL UNICA AL ON CONNETIELE AL COMINGENER AL ON CONNETIELE AL COMINGENER AL COMIN	020-05-13 10:42:27			Vessel	tainer
Ocl. ANTWERP A 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4237 200-06-13 10:4238 200-06-13 10:4238 200-06-13 10:4238 200-06-13 10:4238 200-06-13 10:4238 200-06-13 10:4238 200-06-13 10:4238 200-06-13 10:4238 200-06-13 10:4238 200-06-13 10:4248 200-06-13 10:42	20-05-13 10:42:19	A		© 2020-05-13 10:42:34 LYDIA	â 🔤
MA CGM CORNEILLE Back My Monitor List Done Second-13 004249 ALCUNICA COM ESTELLE Back My Monitor List Done Second-13 004497 Container Second-13 004497 C	OCL ANTWERP 20-05-13 10:42:14		the record for	SAWASDEE PACIFIC	â 🐨
LUNICA A COM CON CHAMPION a Container b - db-13 10:4224 b - db-13 10:4154 c Container b - db-13 10:4159 b - db-13 10:4159 c Container c Conta	A CGM CORNEILLE		remove from Monitor list	OOCL ANTWERP	â 🖬
AA CGM ESTELLE AA CGM ESTELLE	AL UNICA			2020-05-13 10:42:14	
en-de-51 30:4:154 holds-13 10:4:162 holds-13 10:4:162 holds-13 10:4:162 holds-13 10:4:162 holds-13 10:4:164 holds-13 10:	20-05-13 10:42:04 MA CGM ESTELLE			2020-05-13 10:42:10	A
2020-65-13 10:41:52 CMA CGM ESTELLE CMA CGM ESTELLE 2020-65-13 10:41:42 Container 13 10:42:27 Container 2020-65-13 10:42:19 Container CMA CGM CORNEILLE Container 2020-65-13 10:42:10 Container 2020-65-13 1	20-05-13 10:41:59 ANCON CHAMPION			2020-05-13 10:42:04	¥0 [""
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<u>For Android</u>

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3.5. Terminal View

- 1) Tap Terminal at the bottom menu of the Main Screen.
- 2) The Terminal View Screen will appear with showing the completion rate of each vessel.



- > Tap 时 to enlarge the View. Or.
- > Double tap on screen to enlarge the view
- Drag to move to the desired area. Information about the berths (ATB, ETD, SOA, LOA) in the magnified area will be displayed.



Magnified Terminal View



 \succ Tap \bigcirc to return to the original display proportion.



3.6. Push Notification

Notifications are pushed to Mobile Devices automatically.

The notification include Vessel Schedule or Container update, VGM alert, or Terminal News.

Such notifications can be enabled / disabled (refer to Section 3.4).



For iOS





3.7. My Message

All the updates about the Vessels or Containers which are on the "Monitor" list can be viewed at My Message.

1) Tap at the top left of the Main Screen to bring up the Left Menu.



- Tap My Message to view. There are two tabs for Vessels and Containers respectively.
- 3) Tap (in iOS) / < (in Android) to share information.

Vessel

< Back	My Me	essage	
Ves	sel	Container	
2020-05-13 14:0 NEFELI: Plea without VGM	10:01 Ise notice sti 1. Please rep	ll have 3 containers ort VGM asap.	Û
2020-05-13 14:0 AREOPOLIS: containers w asap.	^{10:01} Please notic rithout VGM.	ce still have 16 Please report VGM	₫
2020-05-13 14:0 OOCL SEOU containers w asap.	10:01 L: Please no vithout VGM.	tice still have 2 Please report VGM	Û
2020-05-13 14:0 FRED: Please without VGM	e notice still 1. Please rep	have 1 containers ort VGM asap.	Û
2020-05-13 14:0 SEASPAN NI have 1 conta report VGM	0:01 EW YORK: Pl iners withou asap.	lease notice still t VGM. Please	Û
2020-05-13 12:5 STRIDE: Dep at HIT4.	arted on 20	20-05-13 12:50:00	Ċ
2020-05-13 12:1 HAIAN PARK 10:12:00 at M	0:54 : Departed o MTL1.	on 2020-05-13	Ĉ
2020-05-13 12:1 OOCL NEW 2020-05-13	0:48 ZEALAND: B 11:45:00 at	erthed on HIT4.	Û

Container

Vessel	Container	
2020-05-13 14:24:26 TTNU0716924: Contain from Inbound On-board	er status changed to In-yard.	Û
2020-05-13 14:24:26 TGBU2101248: Contain	er status changed	Û



4.User Preference

- 4.1. Language
 - 1) Tap = at the top left of the Main Screen to bring up the Left Menu.

The current language is shown on the right of $\stackrel{\P_n}{=} Language$.



2) Tap $\stackrel{\text{P}}{\longrightarrow}$ Language and choose the desired language





3) The interface will be switched to the selected language.







4.2. Notification Settings

Push notifications can be set for the updated information of the following:

- Special Announcement
- ➢ HIT News
- > My Message

Notifications can be enabled / disabled:

1) Tap at the top left of the Main Screen to bring up the Left Menu.



2) Tap (1) Notification Settings

K Back	Notification Settin	gs
Special A	nnouncement	
HIT News		
My Messa	age	

3) Select those required alerts in the Notification Settings dialogue.



5.Terms & Conditions

1) Tap at the top left of the Main Screen to bring up the Left Menu.



2) Tap Terms & Conditions to view the contents.

K Back Terms & Condition

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Breakdown of Transmission

In the event of a failure or malfunction in the whole or any part of the communication system resulting in the loss or breakdown in transmission of any communications, HIT shall use its best endeavours to rectify such failure, malfunction, loss or breakdown as soon as possible, and until such time as the same is rectified, the parties shall each revert to the use of written or printed documents or other appropriate methods until rectification of the said failure, malfunction, loss or breakdown.